



thecomputermarket.com

t: 1300 888 448

w: thecomputermarket.com.au

e: web@thecomputermarket.com

ABN: 33 129 270 686

TCM Returns and Refund Policy 2018

Policy owner:	TCM QA Management Representative
Approval date:	28 February 2018
Effective date:	28 February 2018
Version control	1.1



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TCM Returns and Refunds Policy

Thank you for shopping at thecomputermarket.com.au.

If you are not entirely satisfied with your purchase, we're here to help.

Our products can be returned within 7 days of the original purchase of the product. A new product may be exchanged for another product or returned for a refund.

To be eligible for a return, please make sure that:

- The product was purchased in the last 7 days
- The product is in its original packaging
- The product isn't used or damaged
- You have the receipt or proof of purchase
- You obtained a Return Merchandise Authority (RMA) from us

Products that do not meet these criteria will not be considered for return.

To obtain a Return Merchandise Authority (RMA), contact us:

- By phone number: 1300 888 448
- By email: sales@thecomputermarket.com

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Effective Date: 28 February 2018

Next Review Date: 26 February 2019



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Send the product with its original packing and the receipt or proof of purchase and the RMA number, along with a note indicating whether you want to exchange the product (and if so, what other product you want to order) or a refund, to:

The Computer Market

3/783 Kingsford Smith Drive

Eagle Farm Queensland Australia 4009

Shipping charges

Shipping charges incurred in connection with the return of a product are non-refundable.

You are responsible for paying the costs of shipping and for the risk of loss of or damage to the product during shipping, both to and from TCM.

Damaged items

If you received a damaged product, please notify us immediately for assistance.

Sale items

Unfortunately, sale items cannot be refunded. Only regular price items can be refunded.

Contact us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By phone number: 1300 888 448
- By email: sales@thecomputermarket.com

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