



**thecomputermarket.com**

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ABN: 33 129 270 686

## **TCM Shipping Policy 2018**

Policy owner:	TCM QA Management Representative
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Effective date:	28 February 2018
Version control	1.1



## **TCM Shipping Policy 2018**

Thank you for visiting and shopping at thecomputermarket.com.au. Following are the terms and conditions that constitute our Shipping Policy.

### **Domestic Shipping Policy**

#### **Shipment processing time**

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

#### **Australia Shipping rates & delivery estimates**

Shipping charges for your order will be calculated and displayed at checkout.

<b>Shipment method</b>	<b>Estimated delivery time</b>	<b>Shipment cost</b>
Standard	3-5 business days	Free
Two Days	2 business days	\$15.00
Overnight *	1-2 business days	POA

\* Overnight delivery is only available for orders with delivery addresses within the continental United States.

Delivery delays can occasionally occur.

#### **Shipment to P.O. boxes or APO/FPO addresses**

Thecomputermarket.com.au do not ship to P.O. boxes.

#### **Shipment confirmation & Order tracking**

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.



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### **Customs, Duties and Taxes**

Thecomputermarket.com.au is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

### **Damages**

Thecomputermarket.com.au is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

### **International Shipping Policy**

We currently do not ship outside Australia unless by special request (charges may apply).

### **Returns Policy**

Our **Return & Refund Policy** provides detailed information about options and procedures for returning your order.